



### **Jason Raff, Manager of Global Language Resources**

Provides language access services generally to the six agencies of PC(USA) and Presbyterian Women, including translation of essential documents into Spanish and Korean (*see 2012 GA Referral Item 16-07*).

#### ***Key tasks for the department:***

1. Provide translation and interpretation services to client partners.
2. Implement translation productivity software and a quality assurance program.
3. Align legacy translations.
4. Use an intentional and commonly understood process for receiving, fulfilling, and delivering translation and interpretation orders from client partners.